

- Objective** Achieve a senior user experience design position that utilizes and challenges my interaction design expertise, web and ecommerce knowledge, and communication skills.
- Skills**
- Web / Interaction Design**  
Site structure and organization, including flow diagrams  
Wireframes, visual mockups and specifications, interactive mock-ups  
Project documentation and management  
Coordinating and integrating usability research  
Competitive analysis
- Design Tools**  
Photoshop, Illustrator, Visio, InDesign, Fireworks, Dreamweaver
- Technical Knowledge**  
Familiarity with technical details and challenges  
Limited HTML, CSS  
Awareness of web standards
- Experience**
- Senior Interaction Designer, eBay**  
*June 2007 – October 2009*
- Led the design of the shipping tools area within the seller team, including all projects and strategy work.
  - Managed the design of a new eBay shipping label flow, including coordinating with various internal and external teams.
  - Organized informal design review meetings for my design team.
  - Researched and recommended design patterns for tabs and form buttons.
- User Interface Designer, PayPal**  
*September 2006 – June 2007*
- Led multiple phases of site-wide search project, including research and overall design.
  - Updated major payment flow visuals based on new site design.
  - Defined and documented design standards for form buttons.
  - Contributed to the overall standards effort as a regular consultant.
  - Initiated the redesign of internal standards web site.
- Interaction Designer, Yahoo!**  
*July 2001 – February 2005*
- Responsible for the overall user experience of Yahoo! Store / Merchant Solutions, including merchant tools, control panel, informational sites, and product tours and demos.
  - Led numerous design projects for new and redesigned products, including ecommerce tools for product catalog management, site editing, shipping, fraud protection, cross-selling, advertising, etc.
  - Worked with external clients as part of several partnership projects.
- HTML Designer, Yahoo!**  
*June 2000 – July 2001*
- Responsible for creation, modification, and optimization of HTML documents and graphics for mockups, templates, and public pages, for various company products.
  - Maintained site tutorials and internal documents and scripts.
  - Organized internal document management system project.
  - Led redesign of company public relations site.
- Education**
- University of Illinois at Urbana-Champaign, Urbana-Champaign, IL**  
Bachelor of Arts in Rhetoric, 2000
- Moraine Valley Community College, Palos Hills, IL**  
Non-degree coursework in Art & Design, 1997 & 1999
- Foothill College, Los Altos Hills, CA**  
Non-degree coursework in Art & Graphic Design, 2006